



# My Guide

## Yelloh! Village Panorama du Pyla



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www.camping-panorama.com



We are the  
**ARTISANS  
OF HAPINESS**



Camping Panorama du Pyla - Grande Dune du Pilat Route de Biscarrosse -  
33115 Pyla sur Mer - Site : [www.camping-panorama.com](http://www.camping-panorama.com)



We are the  
**ARTISANS  
OF HAPPINESS**

## **Each Yelloh! Village is unique**

**NO TWO OF OUR CAMPING VILLAGES ARE ALIKE AND YET THEY ARE ALL DRIVEN BY THE SAME PASSION: OUR HOLIDAYMAKERS' HAPPINESS.**

Each of these campsites is different, each has its own soul, its own spirit... and most importantly, we want our home to be your home.

Our Yelloh! Village sites are holiday destinations, places where thousands of little touches are added each day, depending on the mood, the weather, the location... and on you too!

Every hour, we do something different, every week, every season is a new challenge for us. We shape, refine, improvise, we create the conditions for your happiness with a single goal in mind: to see you together, relaxed, refreshed, happy... as a couple, as a family or with friends.

***And that's why we call ourselves Artisans... the Artisans of your Happiness. 😊***

# Summary



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# Welcome in your campsite

“ Have a pleasant stay at the  
Panorama campsite ”

All of the Panorama team is happy to welcome you !



## Reception opening hours

**Low season** (September) :

9am - 8pm daily

**High season** (July and August) :

8:30am - 9pm daily

## Arrival times :

Rental from 5pm

Pitch from 13pm

## An attentive welcome

The reception team is at your disposal before, during and after your stay...

When you arrive, we will go through the the final formalities together. We will give each family member a bracelet that must be worn and be worn and visible during the stay.

## Practical information

- Your **number plate** opens the reception gate 24 hours a day. The second barrier (grocery level) is closed from 11pm to 7am. During these hours, please park in the mini-market car park. Speed limit **10km/h**. The Premium area is accessible only to our guest from this area, with a badge given on arrival.
- Our rubbish **bins** are located at the entrance to the campsite, so please remember to sort your rubbish.
- **Dogs** must be kept on a lead, their vaccination certificate must be up to date and you must pick up after them.
- **Fires** and **barbecues** are prohibited. Communal barbecues are available. Please make small fires, always supervised, do not let children play near the fire, and put it out when finished.



# A lot of **Activities!**

## Your **water park**



In the centre of the village, come and discover all the pleasures of water :  
2 open-air pools, a bubble bath and an Aquasplash !

You can relax on the deckchairs on the 1500m<sup>2</sup> of terraces surrounding  
the pools.

**Opening times : 9am - 8pm everyday**



## For the **smallest**

You'll find the **Aquasplash** in the aquatic area,  
as well as the **bouncy castle** and **play areas** near  
the mini-club, on the bar side.



## For our **sports** guests

A **multi-sports** ground (tennis, volleyball, football, basketball, etc.), a petanque  
court, and table tennis tables!



# Simplify your stay !

## SERVICES FOR YOU



- > Panorama restaurant
- > Grocery shop
- > Bar, ice creams, crêpes, waffles and savoury cakes next to the swimming pool.
- > Laundry available 24 hours a day.
- > A Wifi network is available throughout the campsite: codes are on sale at reception.

## More options

### Pitches:

Fridge hire

(prices according on the period  
from € 42 to € 56 / week)

### For rentals :

End-of-stay cleaning : € 95





# Animate your holidays !



“ Everything you need to enjoy ”



## Children paradise

Our entertainment team offers activities for young and old children, **children's club** (+5 years) and **teenagers' club** (+12 years). All practical information is available from the activity leaders. Programmes are posted on the **entertainment boards** and on the **Yelloh! Village app**.

## Sporting activities

For sporting activities, meet the entertainers at the pool or in the bar next to the pool: aquagym, fitness, yoga and sports tournaments are all on offer...



### Information meetings

Every Sunday at 7pm at the bar next to the swimming pool.



## Evening entertainment

Your evenings will be enlivened by shows, games, themed evenings and concerts... Meet at the bar next to the the pool.



# Discover our region



## THE BEACHES

**The campsite beach is not supervised.**

Supervised beaches : Le petit Nice (3km), plage de la Lagune (4 km), plage de la salie (6 km), all three are accessible via the cycle path, turning right as you leave the campsite.

Beach where **dogs** are allowed : La salie sud (7km).



## BOAT TRIP

**Discover the Arcachon bassin by boat and admire the beauty of the coast.**

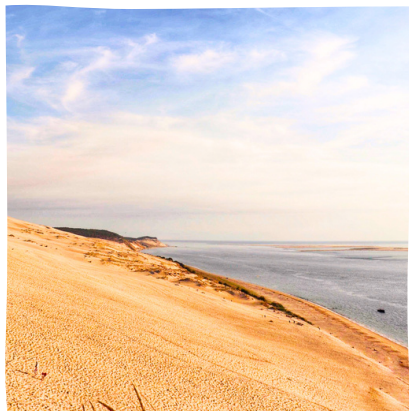
Guided tour around Ile aux oiseaux and its cabanes tchanquées, skirting the Cap Ferret peninsula before passing the Banc d'Arguin and, of course, the Dune du Pilat.

Departures are from Arcachon and Le Moulleau.

“The Dune du Pilat : a little corner of paradise !”

ON 😊!

# Discover our region !



## THE DUNE DU PILAT

La Dune du Pilat is a member of the **Grands Sites de France**.

Free and direct access from the campsite.



## THE WINTER CITY

The winter town of Arcachon, with its Arcachon **villas**, Mauresque **park** and **Sainte Cécile observatory**.

## MARITIME SHUTTLES



From Arcachon and Le Moulleau to the Banc d'Arguin and Cap Ferret.

Information is available at reception.



## LES PRES SALÉS WEST

Starting from the oyster-farming port of **La Teste de Buch**, you can explore the salt meadows and freshwater marshes **on foot or by bike**. A landscape that changes with the seasons and the tides... something for all nature lovers. Les Prés Salés Ouest, an unusual place to discover!





# Discover our region

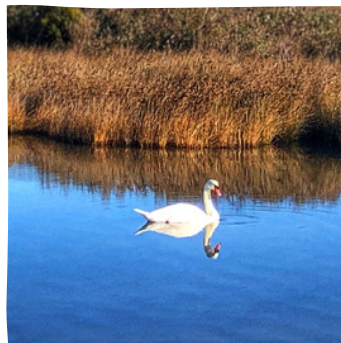


## OYSTER HOUSE

Located in **Gujan-Mestras**, the oyster-farming capital of the Bay of Arcachon, the **Maison de l'Huître** invites visitors to discover the oyster-farming profession, farming **techniques** and the **history of the oyster** over the centuries.

With **7 ports along** its coastline, numerous oyster farms, the sea school, traditional huts and **oyster tastings**.

A visit to the Maison de l'Huître includes a **film**, a **guided tour** and a self-guided discovery of the **different rooms and the outdoor trail**.



## THE TEICH ORNITHOLOGICAL RESERVE

Some years, **300,000 birds** may pass through the Teich ornithological reserve on the Bay of Arcachon.

Marshes, reeds, meadows and lagoons - this is what awaits you during your bucolic escapade in the heart of the Ornithological Reserve.

# Sports activities in the area



Enjoy your holiday and the region for outdoor activities as :

> **Surfing** : shuttles pick you up at the campsite and take you to the Salie beach (schools: Surf en Buch 00336.80.05.46.95, Seven seas 00.336.67.24.66.88 and Ocean roots 00.336.62.26.04.11).

> **Jetski** and other aquatic activities with Arcajetmarine in the port of Arcachon 00335.57.15.35.04



> **Cycling** : there are some excellent cycle paths directly from the campsite in the direction of Arcachon or Biscarrosse-plage.



> **Paragliding** : discover the Dune du Pilat from the air with David from Fly Pyla 00336.83.59.46.26



> **Kitesurfing** school - Alex Kite School : follow the wind and glide over the water. 00.336.08.88.66.31



> Rides on **electric scooters or motorbikes** - Electric off-road rides with a qualified instructor, from a simple family outing to the most sporting outing, choose the e-rando that's right for you!

**E-randos: 00.335.54.67.11.92**

> Les **écuries océanes** for a pony ride 00.336.73.69.02.16



# Theme parks

## For the little ones :

### >The Coccinelle Park

The first European park based on pets and childhood.

[www.la-coccinelle.fr](http://www.la-coccinelle.fr) or 00.335.56.66.30.41

### > Kid Parc aventures

Adventure, games, attractions and shows.

[www.kidparc.com](http://www.kidparc.com) or 00.335.56.66.06.90



## For all the family :

> **Aqualand** : The slide destination of the summer!

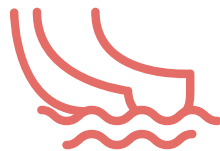
[www.aqualand.fr/bassin-d-arcachon](http://www.aqualand.fr/bassin-d-arcachon) or 00.335.56.66.39.39

> **Bassin Aventures** : Tree adventure park

[www.bassinaventures.com](http://www.bassinaventures.com) or 00.336.82.60.95.30

> Le **Zoo** du Bassin d'Arcachon in La Teste-de-Buch

[www.zoodubassin-d-arcachon.com](http://www.zoodubassin-d-arcachon.com) or 00.335.56.54.71.44



> **Aquapark in Biscarrosse** : water park in the lake

[aquapark.fr](http://aquapark.fr) or 00.336.12.34.01.63

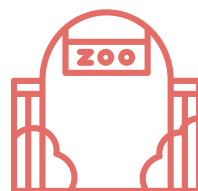
## Indoors:

> Bowling ;

8 Av. des Loisirs, 33470 Gujan-Mestras

> Lasergame - 00.335.56.54.31.26

20 Av. des Loisirs, 33470 Gujan-Mestras



> Trampoline Park Big'A jump - 00.335.57.70.23.72

9 Rue Louis Braille, 33380 Biganos





## THE BEST ADDRESSES

- **Restaurant Le Pin Bouteille** : 00.335.56.54.19.14  
(50 metres from the campsite)
- **Etche Ona** : 00.335.56.22.72.18 Pyla Sur Mer
- **Le Saint Ferdinand** : 00.335.57.16.11.31.45  
Port of Arcachon
- **La Pizzeria Jehenne** : 00.335.56.83.20.46  
Arcachon
- **Oyster tasting with your feet in the water La Cabane de l'Aiguillon** : 00.335.56.54.88.20  
(à 14 kms du camping)  
or la **Cabane 164** Port of Teste de Buch
- **Le Pilotis** : 00.335.57.63.88.76  
Port of La Teste de Buch
- Restaurant **Chez Juliette** : 00.335.56.22.14.84  
Lac de Cazaux
- **Les richesses d'Arguin** : 00.335.56.22.19.82.12  
Gujan-Mestras
- **Les Pavois** : 00.335.56.66.38.71  
Port of Larros Gujan-Mestras
- **La Marine** : 00.335.56.66.40.00  
Port of Larros Gujan-Mestras



# MARKETS

- La Teste de Buch every day except Monday from 8am to 1pm
- Arcachon every day except Monday from 7.30am to 1pm

Only July and August :

- **Le Moulleau** on Saturdays from 8am to 2pm (organic market and small producers)
- **Biscarrosse** night market every evening from 8pm to midnight
- **Arcachon** night market Tuesday, Wednesday, Thursday and Friday from 7pm to 11pm

There is a market in our campsite every Thursday and Sunday afternoon in July and August.





# Respect the environment

Please respect nature with simple gestures

- respect the vegetation
- bring your rubbish to the rubbish bin and sort it (the bins are 50 metres from reception, near the road as you leave the campsite)
- take your used batteries to reception or to the supermarket,
- limit your car displacement
- save water and electricity
- avoid unnecessary noise



## How to **sort** waste ?



In the yellow bin: all plastic packaging (bottles/jars/flexible packaging) + all metal packaging + all cardboard packaging and cartons + all paper.



In the black bin: all other waste in a closed bin liner



In the green bin: all glass packaging



**If you see that :**



**It is the genetic heritage of our forest.**

**It's a pine tree that just born recently, thank you  
for helping us to protect them, don't walk on  
them, protect them with small wooden stick for  
example.**

# Yelloh! Village commits

**AND BECAUSE ACTIONS SPEAK LOUDER THAN WORDS,  
YELLOH! VILLAGE, HAS SET ITSELF 3 MISSIONS,  
3 CHALLENGES, 3 PROJECTS TO HELP SHAPE A BETTER WORLD.**



## **1. REDUCE ENERGY USE TO PRIORITISE RENEWABLE ENERGIES**

Water recovery, solar panels or heat pumps... each Yelloh! Village site works day after day to reduce its energy.



## **2. RESPECT THE ENVIRONMENT FOR A MORE SUSTAINABLE WORLD**

Each Yelloh! Village fits harmoniously into its environment, blending into an outstanding landscape and respecting the nature that surrounds it.



## **3. HELP AND INFORM HOLIDAYMAKERS**

Vegetable gardens, mini farms, fascinating activities... the Yelloh! Village sites endeavour to raise holidaymakers' awareness of their environment and the related commitments

# Useful numbers and addresses

## medical needs

### **Medical emergency**

15 or 112

### **Fire brigade**

18 or 112

### **Hospital**

Av. Jean Hameau  
33260 La teste de buch  
00335 57 52 90 00

### **Doctor / medical home**

Make an appointment on  
Doctolib.

### **Dentist**

#### **Docter Buchy**

9 rue marne -  
33260 La teste de buch -  
00335 56 54 49 21

#### **Docter Burg**

7 boulevard de l'océan -  
33115 Pyla sur mer -  
00335 56 54 56 65

### **Nurse:**

M. Gilles Lebarbier  
00336 63 27 41 05 /  
00335 56 54 39 30

### **Pyla Pharmacy**

59 boulevard de l'océan  
33115 Pyla sur Mer  
00335 57 72 01 60

### **Gendarmerie**

17 /17 bis av. générale de Gaulle  
33260 La teste de Buch  
00335 56 54 48 20

### **Taxis**

**MP Taxi :** 00337 61 26 27 38

**TAXI VTC :** 00336 14 04 17 87

**TAXI SEB:** 00336 59 54 18 15

### **Airport Bordeaux -Mérignac**

00335 56 34 50 50

### **Europcar (car rental)**

35 boulevard du Général Leclerc  
33120 Arcachon  
00335 56 83 48 00

### **La Teste Tourist Office**

913 bis rue Victor Hugo  
33260 La Teste de Buch  
00335 56 54 63 14

### **Arcachon Tourist Office**

01 esplanade Georges Pompidou  
33115 Arcachon  
00335 57 52 97 97

**Night receptionist : For emergencies only:**  
**00336 76 11 93 43**

**Please notify reception as soon as possible in the event of an accident.**

**A defibrillator is available in the grocery shop.**

# Discover our accommodation

**PREMIUM**



**Cottage sea view**  
**5 persons, 2 bedrooms**

**Cottage sea view**  
**6 persons, 3 bedrooms, 2 bathrooms**

## **Equipment in** PREMIUM

Double bed x160cm - Single beds x80cm - TV  
- Dishwasher - Coffee machine - Nespresso  
coffee machine - Kettle - Toaster - Fridge /  
freezer - Microwave - Garden furniture and  
sun loungers - Heating - Safe deposit box

## **Included in** PREMIUM

Air conditioning - Sheet kit - Towel kit - End-  
of-stay cleaning - Baby kit

**Possible supplements** : Dog : € 6 / night

# Discover our accommodation

## Four flowers



**Cottage Toulinguet**  
**5 persons, 2 bedrooms**



**Cottages Dune side**  
**The cottage 6 persons, 3 bedrooms, 2 bathrooms**  
**or the cottage 5 persons, 2 bedrooms**

### Equipment in

Double bed x160cm - Single beds x80cm - TV - Dishwasher -  
Coffeemaker - Kettle - Toaster - Fridge / Freezer -  
Microwave - Garden furniture and sun loungers - Heating -  
Safety deposit box

### Included in

Sheet kit - Towel kit - Baby kit

### Possible supplements :

End of stay cleaning : € 95

Dog : € 6 / night



# Accommodation

## Accommodation map

### The 3 bedroom cottages



### The 2 bedroom cottages



# Pitches

## Caravans, motorhomes and tents



- Electricity 16 amps

**Possible supplement :** fridge hire

(prices according on the period from € 42 to € 56 / week)

### **IMPORTANT**

Provide a European adapter (blue) and an **extension lead**



# THE MAP



## INFORMATION



DEPARTURE before 10 a.m. Remember to collect your belongings and return the keys to reception.



DEPARTURE before midday

# Is it almost the end of your holidays ?



## IF YOU ARE ON A PITCH

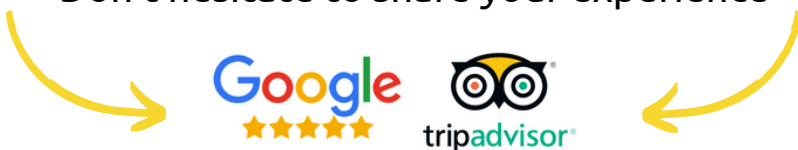
**"Meet at reception before midday on the day of departure."**

An extra night will be charged for a late departure.



## Did you have a great holiday?

Don't hesitate to share your experience



## IF YOU ARE IN A RENTAL

**«Check-out at the reception before 10:00am with the key of the rental unit»**

The inventory will be carried out after your departure and your deposit will be cancelled subject to a satisfactory inventory.



## Without the end-cleaning :

- ✓ Remove the bed sheets and towels ; make 2 piles of each and discard the undersheets
- ✓ Wash bathroom sink, shower tray and toilet.
- ✓ Clean tableware, kitchenware, cooker, cupboard interiors, shelves (remove food, crumbs, bottles ...), and put all the furniture and dishes back in its original place.
- ✓ Clean and defrost the refrigerator, set the thermostat at 0.
- ✓ Fold bedcovers and place them on the beds.
- ✓ Removal of all personal belongings.
- ✓ Take out the waste bins at the entrance of the campsite.

## With the end-cleaning :

- ✓ Clean the dishes and put it back in its original place
- ✓ Removal of all personal belongings.
- ✓ Clean and defrost the refrigerator, set the thermostat at 0.
- ✓ Remove the bed sheets and towels ; make 2 piles of each and discard the undersheets
- ✓ Take out the waste bins at the entrance of the campsite.



# Safety Rules

In life there's always a risk of the unforeseen, so here at Yelloh! Village we like to ensure **holidays also mean vigilance** 😊.

## FIRE, FLOODS, STORM

### Make it easier for the emergency services to do their jobs

- › Be aware of the locations of emergency exits and the routes to get there.
- › Be aware of fire extinguishing equipment and use it correctly.
- › Do not block entrances.
- › Make sure exits can be accessed.
- › Do not park your vehicle on routes which fire brigade vehicles need to use.
- › Park your caravan facing your exit point.

### Prevent hazards

- › Do not smoke in areas where it is indicated that it is prohibited to do so.
- › Beware of inflammable products (use of methylated spirits or petrol is prohibited).
- › Do not tamper with heating or lighting systems, or electrical installations.
- › Campfires and barbecues (except electric and gas) are prohibited except for in special areas set up for this purpose.
- › Fix and secure all equipment to the ground (caravans, awnings, tents, utensils etc.).

### Instructions in the event of an emergency

- › Stay calm.
- › Inform the emergency services by dialling 112 or inform management.
- › Turn off gas supply outside and switch off electricity.
- › Leave your vehicle and camping equipment where it is.
- › Do not take refuge in caravans (in the event of severe flooding and coastal storms, these can be washed away or blown away).
- › Go to the nearest emergency exit.



### FOR ALL EMERGENCIES, DIAL 112

The evacuation plan applicable in the event of a fire, storm or flood alert can be found in the vicinity of all communal amenities in the village.

Work out your route to the emergency exits straight away:



If you hear the alarm signal, evacuate the area immediately!



### FOR A HOLIDAY WITH FULL PEACE OF MIND

A Covid-19 health charter has been drawn up for our camping villages to ensure you remain safe during your stay.

So how about staying connected?!



**and benefit from our loyalty programme!**



