



My Guide

Yelloh! Village Panorama du Pyla



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www.camping-panorama.com



**Camping Panorama du Pyla - Grande Dune du Pilat Route de Biscarrosse -
33115 Pyla sur Mer - Site : www.camping-panorama.com**



WE ARE ARTISANS OF HAPPINESS



Each Yelloh! Village is unique

NO TWO OF OUR CAMPING VILLAGES ARE THE SAME AND YET THEY ALL SHARE ONE PASSION: OUR HOLIDAYMAKERS' HAPPINESS.

We are **101 campsite owners**, all independent and all united under the Yelloh! Village banner since 2000. We each have our own personality and our own quirks, and yet we all have one thing in common: **we love people**. We love you!

And we've been preparing the next season with you in mind. When we design a new Premium area, extend a swimming pool, choose an even more spectacular waterslide, decorate a restaurant, conceive a service to make your holiday even easier, introduce a new activity or plant 200 blossoming trees... YOU are at the heart of it all, inspiring us to be—and to remain—the most beautiful outdoor destination.

Each Yelloh! Village is unique and that will never change. We will continue to celebrate our differences and to pursue our passions, because we believe in a world that thrives on individuality. The simple joys of a holiday are found in spontaneous experiences, authentic connections, genuine attentiveness, acts of kindness and thoughtful touches that create lasting memories.

And that's why we call ourselves Artisans... Artisans of Happiness.

Summary



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Plus de 100 destinations en France, en Espagne et au Portugal

Over 100 destinations in France, Spain and Portugal



NOUS SOMMES LES
**ARTISANS
DU BONHEUR**



Rejoignez-nous : www.yellohvillage.fr
Join us on : www.yellohvillage.uk



Welcome in your campsite

“ Have a pleasant stay at the
Panorama campsite ”

All of the Panorama team is happy to welcome you !



Reception opening hours

Low season (September) :

9am - 8pm daily

High season (July and August) :

8:30am - 9pm daily

Arrival times :

Rental from 5pm

Pitch from 13pm

An attentive welcome

The reception team is at your disposal before, during and after your stay...

When you arrive, we will go through the the final formalities together. We will give each family member a bracelet that must be worn and be worn and visible during the stay.

Practical information

- Your **number plate** opens the reception gate 24 hours a day. The second barrier (grocery level) is closed from 11pm to 7am. During these hours, please park in the mini-market car park. Speed limit **10km/h**. The Premium area is accessible only to our guest from this area, with a badge given on arrival.
- Our rubbish **bins** are located at the entrance to the campsite, so please remember to sort your rubbish.
- **Dogs** must be kept on a lead, their vaccination certificate must be up to date and you must pick up after them.
- **Fires** and **barbecues** are prohibited. Communal barbecues are available. Please make small fires, always supervised, do not let children play near the fire, and put it out when finished.



A lot of Activities!

Your **water park**



In the centre of the village, come and discover all the pleasures of water :
2 open-air pools, a bubble bath and an Aquasplash !

You can relax on the deckchairs on the 1500m² of terraces surrounding
the pools.

Opening times : 9am - 8pm everyday



For the **smallest**

You'll find the **Aquasplash** in the aquatic area,
as well as the **bouncy castle** and **play areas** near
the mini-club, on the bar side.

ON  !

For our **sports** guests

A **multi-sports** ground (tennis, volleyball, football, basketball, etc.), a petanque
court, and table tennis tables!



Simplify your stay !



SERVICES FOR YOU

- > Panorama restaurant
- > Grocery shop
- > Bar, ice creams, crêpes, waffles and savoury cakes next to the swimming pool.
- > Laundry available 24 hours a day.
- > A Wifi network is available throughout the campsite: codes are on sale at reception.

More options

Pitches:

Fridge hire

(prices according on the period
from € 42 to € 56 / week)

For rentals :

End-of-stay cleaning : € 95



Animate your holidays !



“ Everything you need to enjoy ”



Children paradise

Our entertainment team offers activities for young and old children, **children's club** (+5 years) and **teenagers' club** (+12 years). All practical information is available from the activity leaders. Programmes are posted on the **entertainment boards** and on the **Yelloh! Village app**.

Sporting activities

For sporting activities, meet the entertainers at the pool or in the bar next to the pool: aquagym, fitness, yoga and sports tournaments are all on offer...



Information meetings

Every Sunday at 7pm at the bar next to the swimming pool.



Evening entertainment

Your evenings will be enlivened by shows, games, themed evenings and concerts... Meet at the bar next to the the pool.



Discover our region



THE BEACHES

The campsite beach is not supervised.

Supervised beaches : Le petit Nice (3km), plage de la Lagune (4 km), plage de la salie (6 km), all three are accessible via the cycle path, turning right as you leave the campsite.

Beach where **dogs** are allowed : La salie sud (7km).



BOAT TRIP

Discover the Arcachon bassin by boat and admire the beauty of the coast.

Guided tour around Ile aux oiseaux and its cabanes tchanquées, skirting the Cap Ferret peninsula before passing the Banc d'Arguin and, of course, the Dune du Pilat.

Departures are from Arcachon and Le Moulleau.

“The Dune du Pilat : a little corner of paradise !”

ON 😊!

Discover our region !



THE DUNE DU PILAT

La Dune du Pilat is a member of the **Grands Sites de France**.

Free and direct access from the campsite.



THE WINTER CITY

The winter town of Arcachon, with its Arcachon **villas**, Mauresque **park** and **Sainte Cécile observatory**.

MARITIME SHUTTLES



From Arcachon and Le Moulleau to the Banc d'Arguin and Cap Ferret.

Information is available at reception.



LES PRES SALÉS WEST

Starting from the oyster-farming port of **La Teste de Buch**, you can explore the salt meadows and freshwater marshes **on foot or by bike**. A landscape that changes with the seasons and the tides... something for all nature lovers. Les Prés Salés Ouest, an unusual place to discover!



Discover our region



OYSTER HOUSE

Located in **Gujan-Mestras**, the oyster-farming capital of the Bay of Arcachon, the **Maison de l'Huître** invites visitors to discover the oyster-farming profession, farming **techniques** and the **history of the oyster** over the centuries.

With **7 ports along** its coastline, numerous oyster farms, the sea school, traditional huts and **oyster tastings**.

A visit to the Maison de l'Huître includes a **film**, a **guided tour** and a self-guided discovery of the **different rooms and the outdoor trail**.



THE TEICH ORNITHOLOGICAL RESERVE

Some years, **300,000 birds** may pass through the Teich ornithological reserve on the Bay of Arcachon.

Marshes, reeds, meadows and lagoons - this is what awaits you during your bucolic escapade in the heart of the Ornithological Reserve.

Sports activities in the area



Enjoy your holiday and the region for outdoor activities as :

> **Surfing** : shuttles pick you up at the campsite and take you to the Salie beach (schools: Surf en Buch 00336.80.05.46.95, Seven seas 00.336.67.24.66.88 and Ocean roots 00.336.62.26.04.11).

> **Jetski** and other aquatic activities with Arcajetmarine in the port of Arcachon 00335.57.15.35.04



> **Cycling** : there are some excellent cycle paths directly from the campsite in the direction of Arcachon or Biscarrosse-plage.



> **Paragliding** : discover the Dune du Pilat from the air with David from Fly Pyla 00336.83.59.46.26



> **Kitesurfing** school - Alex Kite School : follow the wind and glide over the water. 00.336.08.88.66.31



> Rides on **electric scooters or motorbikes** - Electric off-road rides with a qualified instructor, from a simple family outing to the most sporting outing, choose the e-rando that's right for you!

E-randos: 00.335.54.67.11.92

> Les **écuries océanes** for a pony ride 00.336.73.69.02.16



Theme parks

For the little ones :

>The Coccinelle Park

The first European park based on pets and childhood.

www.la-coccinelle.fr or 00.335.56.66.30.41

> Kid Parc aventures

Adventure, games, attractions and shows.

www.kidparc.com or 00.335.56.66.06.90



For all the family :

> **Aqualand** : The slide destination of the summer!

www.aqualand.fr/bassin-d-arcachon or 00.335.56.66.39.39

> **Bassin Aventures** : Tree adventure park

www.bassinaventures.com or 00.336.82.60.95.30

> Le **Zoo** du Bassin d'Arcachon in La Teste-de-Buch

www.zoodubassin-d-arcachon.com or 00.335.56.54.71.44



> **Aquapark in Biscarrosse** : water park in the lake

aquapark.fr or 00.336.12.34.01.63

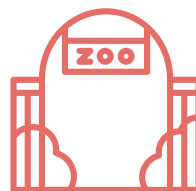
Indoors:

> Bowling ;

8 Av. des Loisirs, 33470 Gujan-Mestras

> Lasergame - 00.335.56.54.31.26

20 Av. des Loisirs, 33470 Gujan-Mestras



> Trampoline Park Big'A jump - 00.335.57.70.23.72

9 Rue Louis Braille, 33380 Biganos

Our partners



Tourist activities

- Arca jet Marine - +33(0) 5.57.15.35.04

-20% off on presentation of wristband or flyer

- Visit n'Play Arcachon - +33(0) 6.48.44.14.26

-20% off the treasure hunt, available at reception in English

- Gang de surf Biscarrosse - +33(0) 7.71.63.05.31

1st introductory lesson: -5€ (35€) adult and -2€ child (28€) - 20% discount 1st board rental + 1st shop purchase

- Vertical 'air skydiving - +33(0) 5.56.66.42.30

€25 discount on parachute jumps

- Battle kart - +33(0) 5.56.22.81.20

-10% off with code PANORAMABK06

- Quizz room - +33(0) 5.56.22.81.20

-10% off with code PANORAMAQR06

- Château Le Taillan - +33(0) 5.56.57.47.00

€2 discount on all visits

- E-randos: tours on motorbikes or e-trott

+33(0) 6.42.38.65.53

-5€ on all outings

Wellness

Skinstitut - +33(0) 6.49.59.25.97

-10% off services excluding waxing



THE BEST ADDRESSES

- **Restaurant le Panorama** : Don't forget to make a reservation on site !
- **Restaurant Le Pin Bouteille** : +33(0) 5.56.54.19.14 - 50 meters from the campsite
- **Chez Aldo** : +33(0) 6.59.42.72.83 - Plage du Petit Nice, 2km
- **Restaurant Etche Ona**: +33(0) 5.56.22.72.18 - Pyla-sur-mer, 6km
- **Le Saint Ferdinand** : +33(0) 5.57.16.11.31.45 Port d'Arcachon, 10km
- **La Pizzeria Jehenne** : +33(0) 5.56.83.20.46 - Arcachon, 10km
- **Les Richesses d'Arguin** : +33(0) 5.56.22.19.82 - Port de la Hume, 17km
- **Les Pavois** : +33(0) 5.56.66.38.71 - Port de Larros Gujan Mestras, 18km
- **Oyster tasting with your feet in the sand La Cabane 164** : +33(0) 6.99.78.23.38 - Port de La Teste-de-Buch, 14km
- **Restaurant Chez Juliette** : +33(0) 5.56.22.14.84 - Lac de Cazaux, 20km
- **Restaurant Laouga** : +33(0) 6.02.16.83.35 - Lac de Cazaux, 20km



MARKETS

- La Teste de Buch every day except Monday from 8am to 1pm
- Arcachon every day except Monday from 7.30am to 1pm

Only July and August :

- **Le Moulleau** on Saturdays from 8am to 2pm (organic market and small producers)
- **Biscarrosse** night market every evening from 8pm to midnight
- **Arcachon** night market Tuesday, Wednesday, Thursday and Friday from 7pm to 11pm

There is a market in our campsite every Thursday and Sunday afternoon in July and August.





Respect the environment

Please respect nature with simple gestures

- respect the vegetation
- bring your rubbish to the rubbish bin and sort it (the bins are 50 metres from reception, near the road as you leave the campsite)
- take your used batteries to reception or to the supermarket,
- limit your car displacement
- save water and electricity
- avoid unnecessary noise



How to **sort** waste ?



In the yellow bin: all plastic packaging (bottles/jars/flexible packaging) + all metal packaging + all cardboard packaging and cartons + all paper.



In the black bin: all other waste in a closed bin liner



In the green bin: all glass packaging

If you see that :



It is the genetic heritage of our forest.

It's a pine tree that just born recently, thank you for helping us to protect them, don't walk on them, protect them with small wooden stick for example.

Yelloh! Village

s'engage / commits

ET PARCE QUE LES ACTES VALENT PLUS QUE LES MOTS, YELLOH! VILLAGE, S'EST DONNÉ 3 MISSIONS, 3 CHALLENGES, 3 CHANTIERS POUR CONTRIBUER À UN MONDE MEILLEUR. / AND BECAUSE ACTIONS SPEAK LOUDER THAN WORDS, YELLOH! VILLAGE HAS SET ITSELF 3 MISSIONS, 3 CHALLENGES, 3 PROJECTS TO HELP SHAPE A BETTER WORLD.



1. RÉDUIRE LA CONSOMMATION D'ÉNERGIE POUR FAVORISER LES ÉNERGIES RENOUVELABLES. / REDUCE ENERGY USE TO PRIORITISE RENEWABLE ENERGIES.

Récupérateur d'eau, panneaux solaire ou encore pompes à chaleur, tous les Yelloh! Village agissent au quotidien pour réduire leur empreinte énergétique.

Water recovery, solar panels or heat pumps... each Yelloh! Village site works day after day to reduce its energy.



2. RESPECTER L'ENVIRONNEMENT POUR UN MONDE PLUS DURABLE. / RESPECT THE ENVIRONMENT FOR A MORE SUSTAINABLE WORLD.

Chaque Yelloh! Village s'intègre harmonieusement dans son environnement pour se fondre dans un cadre paysager d'exception et respecter la nature qui l'entoure.

Each Yelloh! Village fits harmoniously into its environment, blending into an outstanding landscape and respecting the nature that surrounds it.



3. ACCOMPAGNER ET SENSIBILISER LES VACANCIERS / HELP AND INFORM HOLIDAYMAKERS

Potagers, fermes en plein air, activités passionnantes... les Yelloh! Village ont à cœur de sensibiliser les vacanciers à leur environnement et leurs engagements.

Vegetable gardens, mini farms, fascinating activities... the Yelloh! Village sites endeavour to raise holidaymakers' awareness of their environment and the related commitments.

Useful numbers and addresses

medical needs

Medical emergency

15 or 112

Fire brigade

18 or 112

Hospital

Av. Jean Hameau

33260 La teste de buch

00335 57 52 90 00

Doctor / medical home

Make an appointment on

Doctolib.

Dentist

Docter Buchy

9 rue marne -

33260 La teste de buch -

00335 56 54 49 21

Docter Burg

7 boulevard de l'océan -

33115 Pyla sur mer -

00335 56 54 56 65

Nurse:

M. Gilles Lebarbier

00336 63 27 41 05 /

00335 56 54 39 30

Pyla Pharmacy

59 boulevard de l'océan

33115 Pyla sur Mer

00335 57 72 01 60

Gendarmerie

17 /17 bis av. générale de Gaulle

33260 La teste de Buch

00335 56 54 48 20

Taxis

MP Taxi : 00337 61 26 27 38

TAXI VTC : 00336 14 04 17 87

TAXI SEB: 00336 59 54 18 15

Airport Bordeaux -Mérignac

00335 56 34 50 50

Europcar (car rental)

35 boulevard du Général Leclerc

33120 Arcachon

00335 56 83 48 00

La Teste Tourist Office

913 bis rue Victor Hugo

33260 La Teste de Buch

00335 56 54 63 14

Arcachon Tourist Office

01 esplanade Georges Pompidou

33115 Arcachon

00335 57 52 97 97

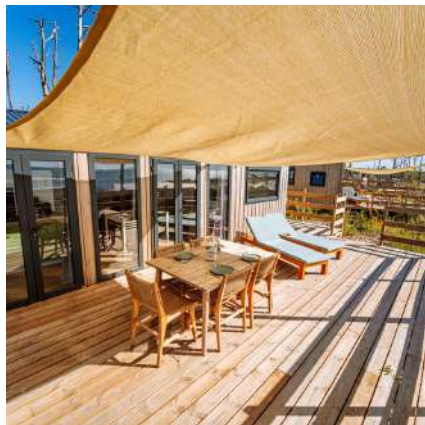
Night receptionist : For emergencies only:
00336 76 11 93 43

Please notify reception as soon as possible in the event of an accident.

A defibrillator is available in the grocery shop.

Discover our accommodation

PREMIUM



Cottage sea view
5 persons, 2 bedrooms

Cottage sea view
6 persons, 3 bedrooms, 2 bathrooms

Equipment in PREMIUM

Double bed x160cm - Single beds x80cm - TV
- Dishwasher - Coffee machine - Nespresso
coffee machine - Kettle - Toaster - Fridge /
freezer - Microwave - Garden furniture and
sun loungers - Heating - Safe deposit box

Included in PREMIUM

Air conditioning - Sheet kit - Towel kit - End-
of-stay cleaning - Baby kit

Possible supplements : Dog : € 6 / night



Cottage Toulinguet
5 persons, 2 bedrooms



Cottage Arbousier
6 persons, 3 bedrooms, 2 bathrooms, 2 WC

Discover our accommodation

Four flowers



Cottages Dune side
-cottage 6 persons, 3 bedrooms, 2 bathrooms
-the cottage 5 persons, 2 bedrooms

Equipment in 🌸🌸🌸🌸

Double bed x160cm - Single beds x80cm - TV - Dishwasher - Coffeemaker - Kettle - Toaster - Fridge / Freezer - Microwave - Garden furniture and sun loungers - Heating - Safety deposit box

Included in 🌸🌸🌸🌸

Sheet kit - Towel kit - Baby kit

Possible supplements :

End of stay cleaning : € 95

Dog : € 6 / night

Discover our accommodation

Three flowers



Cottages Pinède 5 persons, 2 bedrooms

Equipment in

Double bed x160cm - Single beds x80cm - TV - Dishwasher - Coffee machine - Kettle - Toaster - Fridge / freezer - Microwave - Garden furniture and sun loungers - Heating - Safe deposit box

Included in

Air conditioning - Baby kit

Possible supplements :

Dog : € 6 / night

Sheet kit : € 18 /kit

Towel kit : € 12 /kit

End-of-stay cleaning : € 95

Les Tentes Lodge

Two flowers



4 people 2 bedrooms

This rental does not have sanitary facilities

Equipment in

Double bed x160cm - Single beds x80cm - TV -
Dishwasher - Coffee machine - Kettle - Toaster -
Fridge / freezer - Microwave - Garden furniture
and sun loungers

Included in

Baby kit

Possible supplements :

Dog : € 6 / night

Sheet kit : € 18 /kit

Towel kit : € 12 /kit

End-of-stay cleaning : € 95

Pitches

Caravans, motorhomes and tents



- Electricity 16 amps

Possible supplement : fridge hire

(prices according on the period from € 42 to € 56 / week)

IMPORTANT

Provide a European adapter (blue) and an **extension lead**



THE MAP



INFORMATION



DEPARTURE before 10 a.m. Remember to collect your belongings and return the keys to reception.



DEPARTURE before midday

Is it almost the end of your holidays ?



IF YOU ARE ON A PITCH

"Meet at reception before midday on the day of departure."

An extra night will be charged for a late departure.



Did you have a great holiday?

Don't hesitate to share your experience





IF YOU ARE IN A RENTAL


«Check-out at the reception before 10:00am with the key of the rental unit»


The inventory will be carried out after your departure and your deposit will be cancelled subject to a satisfactory inventory.

What must I do before leave ?


 **Kitchen** : Washing dishes and utensils. Return the furniture and dishes back in place. Turn the fridge to 0 and leave the door open.


 **Beds** : Remove and dispose of disposable mattress protectors (**paper mattress protectors with elastics only, do not remove mattress covers with zips**). Remove sheets and place them in one transparent plastic bag and towels in the other (bags provided). Fold the duvets on the beds.


 **Rubbish** : Take out the rubbish bins at the campsite entrance. (Thank you for sorting your waste properly)


 **Personal belongings** : Check that nothing has been forgotten and that the safe is empty.

If you haven't booked the end-of-stay cleaning option, here's what else you need to do before you leave

 **Bathroom & WC** : Clean the sink, shower and toilet. (don't forget the shower drain and washbasin drain)

 **Kitchen** : Wash the dishes, utensils and hob. Clean inside cupboards and shelves (remove food, crumbs, bottles, etc.). Return the furniture and dishes back in place. Clean the dishwasher filter.

 **Refrigerator** : Clean, defrost, set the thermostat to 0 and leave the door open.

 **Living room**: Dust furniture and surfaces, and clean sofa (especially sand).

 **Floor**: Sweep and then mop the entire cottage.

➔ A cleaning fee of €95 may be charged if the instructions are not followed.



Consignes sécurité

Safety rules

Face aux petits imprévus de la vie chez Yelloh! Village on aime faire rimer **vacances avec vigilance**. / In life there's always a risk of the unforeseen, so here at Yelloh! Village we like to ensure **holidays also mean vigilance** 🚨.

INCENDIE, INONDATION, TEMPÊTE FIRE, FLOODS, STORM

Faciliter l'action des secours

- Reconnaissez les sorties de secours et les cheminements qui y conduisent.
- Connaissez et respectez les appareils d'extinction.
- N'encombrez pas leurs approches.
- Laissez toujours libre les sorties.
- Ne garez pas votre véhicule sur les voies où doivent passer les véhicules de sapeurs-pompiers.
- Stationnez votre caravane dans le sens du départ.

Prévenir des dangers

- Ne fumez pas dans les endroits où l'interdiction est affichée.
- Méfiez-vous des produits inflammables (l'utilisation d'alcool à brûler ou d'essence est interdite).
- N'apportez aucune modification aux appareils de chauffage, d'éclairage, ni aux installations électriques.
- Les feux de camp et les barbecues (sauf électriques ou gaz) sont interdits sauf sur les aires spécialement aménagées à cet effet.
- Fixez et consolidez au sol tout matériel (caravanes, auvents, tentes, ustensiles...).

Consignes générales d'urgence

- Gardez votre calme.
- Prévenez les urgences en composant le 112 ou prévenez la direction.
- Fermez le gaz à l'extérieur et coupez l'électricité.
- Laissez sur place votre véhicule et votre matériel de camping.
- Ne vous réfugiez pas dans les caravanes (en cas de forte inondation ou de tempête littorale, ces dernières peuvent être emportées).
- Dirigez-vous vers la sortie de secours la plus proche.

Make it easier for the emergency services to do their jobs

- Be aware of the locations of emergency exits and the routes to get there.
- Be aware of fire extinguishing equipment and use it correctly.
- Do not block entrances.
- Make sure exits can be accessed.
- Do not park your vehicle on routes which fire brigade vehicles need to use.
- Park your caravan facing your exit point.

Prevent hazards

- Do not smoke in areas where it is indicated that it is prohibited to do so.
- Beware of inflammable products (use of methylated spirits or petrol is prohibited).
- Do not tamper with heating or lighting systems, or electrical installations.
- Campfires and barbecues (except electric and gas) are prohibited except for in special areas set up for this purpose.
- Fix and secure all equipment to the ground (caravans, awnings, tents, utensils etc.).

Instructions in the event of an emergency

- Stay calm.
- Inform the emergency services by dialling 112 or inform management.
- Turn off gas supply outside and switch off electricity.
- Leave your vehicle and camping equipment where it is.
- Do not take refuge in caravans (in the event of severe flooding and coastal storms, these can be washed away or blown away).
- Go to the nearest emergency exit.



COMPOSEZ LE 112 POUR TOUTES LES URGENCES

Aux abords de toutes les infrastructures communes du village, vous trouverez le plan d'évacuation en cas d'alerte d'incendie, de tempête ou d'inondation. Dès à présent, repérez votre itinéraire jusqu'aux issues de secours : En cas d'audition du signal d'alarme, évacuez la zone immédiatement !

FOR ALL EMERGENCIES, DIAL 112

The evacuation plan applicable in the event of a fire, storm or flood alert can be found in the vicinity of all communal amenities in the village. Work out your route to the emergency exits straight away: If you hear the alarm signal, evacuate the area immediately!



Bienvenue en vacances !

Welcome to your holiday!



LE PROGRAMME de votre séjour sur votre mobile

Parce que le bonheur est dans chaque détail, découvrez toutes les informations sur votre camping en téléchargeant notre application.

YOUR HOLIDAY PROGRAMME on your mobile

When it comes to happiness, the details make all the difference, so download our app to find all the info you need on your campsite.



Téléchargez l'application mobile
pour en profiter dès maintenant !

Download the mobile app and make the
most of it now!



BÉNÉFICIEZ

d'avantages exclusifs

Abonnez-vous à notre programme de fidélité Yelloh! Plus. Cumulez des points pour bénéficier de nuits gratuites** et de sur classements.

BENEFIT

from exclusive advantages

Subscribe to our Yelloh! Plus loyalty programme. Collect points to benefit from free** nights and upgrades.



Etsi on restait
connectés ?

How about
staying
connected?

NOUS SOMMES LES
**ARTISANS
DU BONHEUR**



*Nuit gratuite : 1 nuit gratuite sur 10 nuits réservées. **Nuit gratuite : 1 nuit gratuite sur 10 nuits réservées. Les conditions d'utilisation sont disponibles sur le site internet de Yelloh! Plus.